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### RECENT DEVELOPMENT IN IT

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#### Abstract

Information technology in India is an industry consisting of two major components: IT services and business process outsourcing (BPO). The sector has increased its contribution to India's GDP from 1.2% in 1998 to 7.5% in 2012. According to NASSCOM, the sector aggregated revenues of US\$147 billion in 2015, where export revenue stood at US\$99 billion and domestic at US\$48 billion, growing by over 13%. India's Prime Minister Narendra Modi has started 'Digital India' project to give IT a secured position inside & outside India.

Information technology is playing an important role in India today and has transformed India's image from a slow moving bureaucratic economy to a land of innovative.

The IT sector in India is generating 2.5 million direct employments. India is now one of the biggest IT capitals of the modern world and all the major players in the world IT sector are present in the country.

## Service to others is the Rent you Pay for your Room here on Earth Introduction

In 1991 the Department of Electronics broke this impasse, creating a corporation called Software Technology Parks of India (STPI) that, being owned by the government, could provide VSAT communications without breaching its monopoly. STPI set up software technology parks in different cities, each of which provided satellite links to be used by firms; the local link was a wireless radio link. In 1993 the government began to allow individual companies their own dedicated links, which allowed work done in India to be transmitted abroad directly. Indian firms soon convinced their American customers that a satellite link was as reliable as a team of programmers working in the clients' office.

Videsh Sanchar Nigam Limited (VSNL) introduced Gateway Electronic Mail Service in 1991, the 64 kbit/s leased line service in 1992, and commercial Internet access on a visible scale in 1992. Election results were displayed via National Informatics Centre's NICNET.

The Indian economy underwent economic reforms in 1991, leading to a new era of globalisation and international economic integration. Economic growth of over 6% annually was seen during 1993-2002. The economic reforms were driven in part by significant the internet usage in the country. The new administration under Atal Bihari Vajpayee 1999 govt.PM—which placed the development of Information Technology among its top five priorities—formed the Indian National Task Force on Information Technology and Software Development.

## **History of IT**

Bangalore is considered to be the *Silicon Valley of India* because it is the leading IT exporter. Exports dominate the industry and constitute about 77% of the total industry revenue. However, the domestic market is also significant with a robust revenue growth. The industry's share of total Indian exports (merchandise plus services) increased from less than 4% in FY1998 to about 25% in FY2012. According to Gartner, the "Top Five Indian IT Services Providers" are Tata Consultancy Services, Infosys, Cognizant, Wipro , and HCL Technologies.

Regulated VSAT links became visible in 1994.Desai (2006) describes the steps taken to relax regulations on linking in 1991: Wolcott & Goodman (2003) report on the role of the Indian National Task Force on Information Technology and Software Development:

Within 90 days of its establishment, the Task Force produced an extensive background report on the state of technology in India and an IT Action Plan with 108 recommendations. The Task Force could act quickly because it built upon the experience and frustrations of state governments, central government agencies, universities, and the software industry. Much of what it proposed was also consistent with the thinking and recommendations of international bodies like the World Trade Organization (WTO), International Telecommunications Union (ITU), and World Bank. In addition, the Task Force incorporated the experiences of Singapore and other nations, which implemented similar programs. It was less a task of invention than of sparking action on a consensus that had already evolved within the networking community and government. "The New Telecommunications Policy, 1999" (NTP 1999) helped further liberalise India's telecommunications sector. The Information Technology Act 2000 created legal procedures for electronic transactions and e-commerce.



Throughout the 1990s, another wave of Indian professionals entered the United States. The number of Indian Americans reached 1.7 million by 2000. This immigration consisted largely of highly educated technologically proficient workers. Within the United States, Indians fared well in science, engineering, and management. Graduates from the Indian Institutes of Technology (IIT) became known for their technical skills. The success of Information Technology in India not only had economic repercussions but also had far-reaching political consequences. India's reputation both as a source and a destination for skilled workforce helped it improve its relations with a number of world economies. The relationship between economy and technology—valued in the western world—facilitated the growth of an entrepreneurial class of immigrant Indians, which helped aid in promoting technology-driven growth.

The India Startup Ecosystem TimeLine has been compiled with key events from the IT industry, including software services, MNCs, and startups.

# **Recent Development**

In ongoing market India is the largest exporter of IT.The biggest economic effect of the technologically inclined services sector in India—accounting for 40% of the country's GDP and 30% of export earnings as of 2006, while employing only 25% of its workforce—is summarized by Sharma (2006): "Today, Bangalore is known as the India and contributes 38% of Indian IT Exports. India's second and third largest software companies are headquartered in Bangalore, as are many of the global SEI-CMMI Level 5 Companies. Hyderabad, Pune and Gurgaon are also emerging as a Tech hub of the county with many global It giants headquarters followed by Chennai. Numerous IT companies are also based in Mumbai.

Thiruvananthapuram (Trivandrum), the capital of Kerala state, is the foremost among the Tier II cities that is rapidly growing in terms of IT infrastructure. As the software hub of Kerala, more than 80% of the state's software exports are from here. Major campuses and headquarters of companies such as Infosys, Oracle Corporation, IBS Software Services and UST Global are located in the city. India's biggest IT company Tata Consultancy Services is building the country's largest IT training facility in Trivandrum—the project is worth INR10 billion and will have a capacity of 10,000 seats. The completion of the facility is expected in 2014 or 2015.

On 25 June 2002, India and the European Union agreed to bilateral cooperation in the field of science and technology. A joint EU-India group of scholars was formed on 23 November 2001 to further promote joint research and development. India holds observer status at CERN, while a joint India-EU Software Education and Development Center will be located in Bangalore.

### **Employment Generation**

This sector has also led to massive employment generation. The industry continues to be a net employment generator — expected to add 230,000 jobs in fiscal year 2012, thus providing direct employment to about 2.8 million, and indirectly employing 8.9 million people, making it a dominant player in the global outsourcing sector. However, it continues to face challenges of competitiveness in the globalized and modern world, particularly from countries like China and Philippines. We've compiled the following list of 5 top industry trends changing the face of IT to help your business prepare for the fast-approaching future:

- 1. **Mobile Devices:** The basic tools that businesses and consumers use to interact with each other are currently undergoing a major behavioral shift. More than one-third of the conventional PC market is on the verge of being replaced by smartphones and tablet computers in the coming year and this trend shows no signs of slowing. By 2014, it is predicted that mobile Internet usage will overtake traditional desktop usage.
- 2. Cloud Computing: As businesses look for new ways to scale back on overhead and infrastructure costs, they are turning increasingly to Software-as-a-Service (SaaS) and other cloud-based computing solutions. Spurred in no small part by growing consumer confidence in this new technology, more and more businesses are discovering the advantages of moving their software applications to remote private cloud networks. As the economy recovers and growth resumes, these solutions allow for low-cost, on-demand scalability.
- 3. **Virtualization:** Just as cloud computing and SaaS have revolutionized the way companies access their software applications, recent trends in virtualization are allowing businesses to eliminate entire server farms and slash the associated operating costs. In addition to streamlining and making IT infrastructure more economical and flexible, server virtualization has laid the groundwork for more strategic IT initiatives going forward. As a result, Infrastructure-as-a-Service (in which companies rely on equipment owned by service providers) and Platform-as-a-Service (IaaS with a software development framework) are also growing in popularity.



- 4. **Telework/Virtual Offices:** With cloud computing capabilities and other advances in office connectivity growing by leaps and bounds, companies worldwide are realizing the cost-saving benefits of virtual office environments. By moving away from traditional physical office-based business models toward remote network structures, more and more businesses are taking advantage of this new technology to increase productivity and reduce overhead.
- 5. Alternative Productivity Applications -- Influenced by the recent economic downturn, companies are looking for new methods of improving productivity, increasing employee efficiency and optimizing their overall business processes. In this pursuit, new solutions in videoconferencing, unified communications and business intelligence applications will continue to grow and develop, since they help employees to work collaboratively in remote office environments. In addition to improvements in these already established areas, there is considerable demand and room for growth in the productivity software sector, with more and more businesses adopting new programs designed to improve efficiency, lower operating costs and streamline business processes.

#### Conclusion

India's growing stature in the Information Age enabled it to form close ties with both the United States of America and the European Union. However, the recent global financial crises have deeply impacted the Indian IT companies as well as global companies. As a result, hiring has dropped sharply, and employees are looking at different sectors like financial services, telecommunications, and manufacturing industries, which have been growing phenomenally over the last few years. India's IT Services industry was born in Mumbai in 1967 with the establishment of Tata Group in partnership with Burroughs. The first software export zone SEEPZ was set up here way back in 1973, the old avatar of the modern day IT Park. More than 80 percent of the country's software exports happened out of SEEPZ, Mumbai in 1980s. 5 Growing IT Industry Trends & Developments

The face of IT is changing rapidly and there's no going back. As a direct result of current economic necessities and ongoing technological developments, the IT industry is undergoing a number of fundamental shifts. In order to remain relevant to their clients and customers, it is increasingly important for businesses to monitor these developments closely, adapting essential products and services to meet new marketplace demands.

### "Excellence is not a skill it's an Attitude"

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